

2026 ANNUAL GENERAL MEETING

JUNE 13 2026



Message from the President

This year, we are proud to celebrate a remarkable milestone—10 years of OSCAR BC.

Of course, OSCAR has been around since 2002 – but it wasn't until 2016 that a group of BC OSCAR enthusiasts formalized OSCAR BC as a non-profit entity, governed by a small group of community-based physicians and even OSP's. Since then, OSCAR BC has grown into a vibrant, province-wide network of clinicians, partners, and innovators. For the past decade, OSCAR BC has helped shape the digital health landscape in BC and beyond, championing the needs of frontline providers, expanding access to practical tools and education, and fostering a collaborative community grounded in improving patient care.

Together, we have helped to advance the adoption and evolution of OSCAR as an EMR, strengthened the connections across clinics and systems such as ConnectCare, and advocated with health authorities, associations and OSCAR support providers to ensure that the healthcare provider's voice remains central in developments and conversations about digital health information. Our accomplishments reflect not only the strength of our organization, but the dedication and leadership of all our members and partners who continue to drive meaningful change.

While this anniversary is a moment to celebrate how far we've come, it is also a launch point for what lies ahead. The pace of change in healthcare continues to accelerate, and OSCAR BC is well-positioned to lead: advocating for thoughtful innovation, greater system integration, and solutions that truly support clinicians and their patients, regardless of which Oscar version they may be using. To everyone who has contributed to OSCAR BC over the past 10 years, we say "Thank you. Your passion, expertise, and support has built something truly impactful and lasting."

Here's to the next decade of progress, partnership, and possibility.

Sincerely,

Dr. John C. Yap
President, OSCAR BC



Message from the Executive Director

Over the past three years as Executive Director, I have had the privilege to build on a decade of service, financial stability, and impact across British Columbia's OSCAR EMR community. I also want to acknowledge the extraordinary commitment of our volunteer Board Members, whose past and present contributions have been central to OSCAR BC's success and sustainability.

OSCAR BC has grown into a stable, physician-led organization built on sound governance and disciplined stewardship. This foundation has enabled us to deliver consistent value through education, support, and advocacy that strengthens clinical use of OSCAR EMR and improves day-to-day practice for members. Our impact is seen and felt in more effective system use, improved clinic workflows, and a connected community of users who rely on OSCAR BC as a trusted partner in digital health. This has been achieved through strong leadership and collaboration across our network.

At the same time, we are operating in an environment where membership continues to significantly decline. This reality has challenged us to be both introspective and proactive – sharpening our focus, strengthening our offerings, and clearly demonstrating the tangible value of engagement with OSCAR BC. Our efforts over the past several years have been grounded in ensuring that membership is not only relevant, but essential to those we serve.

As we look ahead, we are guided by our renewed strategic priorities: Sustainability & Membership Growth, Visibility & Branding, Partnerships & Advocacy, Technology & Innovation, and National Expansion.

We are moving into the next decade with a clear focus on rebuilding and strengthening our membership base, deepening engagement, expanding our reach, and securing a sustainable future for the organization and the health community we serve.

Sincerely,

Joëlle Mourré
Executive Director, OSCAR BC



2025 Financial Report



OSCAR BC's 2025 Balance Sheet and 2025 Income Statement (profit & loss) are available online at: oscarbc.ca/annual-reports

OSCAR BC USER SOCIETY Income Statement - Year Ending Dec 31 2025

	2025	2024	2023
INCOME			
Membership Fees	\$37,972	\$42,034	\$53,160
Projects	-		
OSCARCON	\$7,744	\$4,776	\$3,000
eForms	\$10,761	\$18,158	\$8,555
Total Income	<u>\$56,477</u>	<u>\$64,969</u>	<u>\$64,715</u>
EXPENSE			
Bank Charges	\$13	\$41	\$242
Insurance	\$1,056	\$1,056	\$1,056
Administration / Overhead	\$2,848	\$4,625	\$4,241
OSCARCON	\$6,437	\$7,530	\$18,444
Membership & Marketing	-	-	\$13,200
Management	\$34,740	\$30,834	\$34,156
Total Expense	<u>\$45,094</u>	<u>\$44,085</u>	<u>\$71,340</u>
PROFIT (LOSS)	<u>\$11,383</u>	<u>\$20,883</u>	<u>(\$6,625)</u>

OSCAR BC USER SOCIETY Balance Sheet - Year Ending Dec 31 2025

	2025	2024	2023
CURRENT ASSETS			
TD/Vancity	\$100,073	\$88,690	\$64,989
Accounts Receivable	-	\$0	\$0
Total Assets	<u>\$100,073</u>	<u>\$88,690</u>	<u>\$64,989</u>
LIABILITIES AND EQUITY			
Current Liabilities			
Accounts Payable	\$3,211	\$2,818	\$1,867
Equity			
Retained Earnings	\$85,479	\$64,989	\$69,746
Profit (Loss) for the year	\$11,383	20,883	(\$6,625)
TOTAL LIABILITIES AND EQUITY	<u>\$100,073</u>	<u>\$88,690</u>	<u>\$64,989</u>

Approved on behalf of the Board of Directors

Dr. John Yap, President

Joëlle Mourré, Executive Director



2026-2029

STRATEGIC PLAN



Strategic Vision



**Our MISSION is to
ACT**

Advocate | Collaborate | Trust

STRATEGIC ROADMAP

OSCAR BC 2026 - 2029



◆ VISION STATEMENT

OSCAR BC holds a unique role as a trusted bridge between frontline clinical practice and health system partners, translating user feedback into action and scalable impact.

OSCAR BC will A.C.T. (**Accountable, Collaborative, and Transparent**) to support all users of a high-quality, efficient, and innovative OSCAR EMR, led by users for users, empowering primary care providers and enabling safer, more effective care through responsive innovation and continuous quality improvement.

◆ MISSION STATEMENT

OSCAR BC empowers primary care providers with open-source EMR solutions by responding to user needs, supporting eForm creation, fostering connectivity across health systems, and enabling equitable, high-quality care, while maintaining transparency, collaboration, and trust.

DEADLINE: DECEMBER 2029

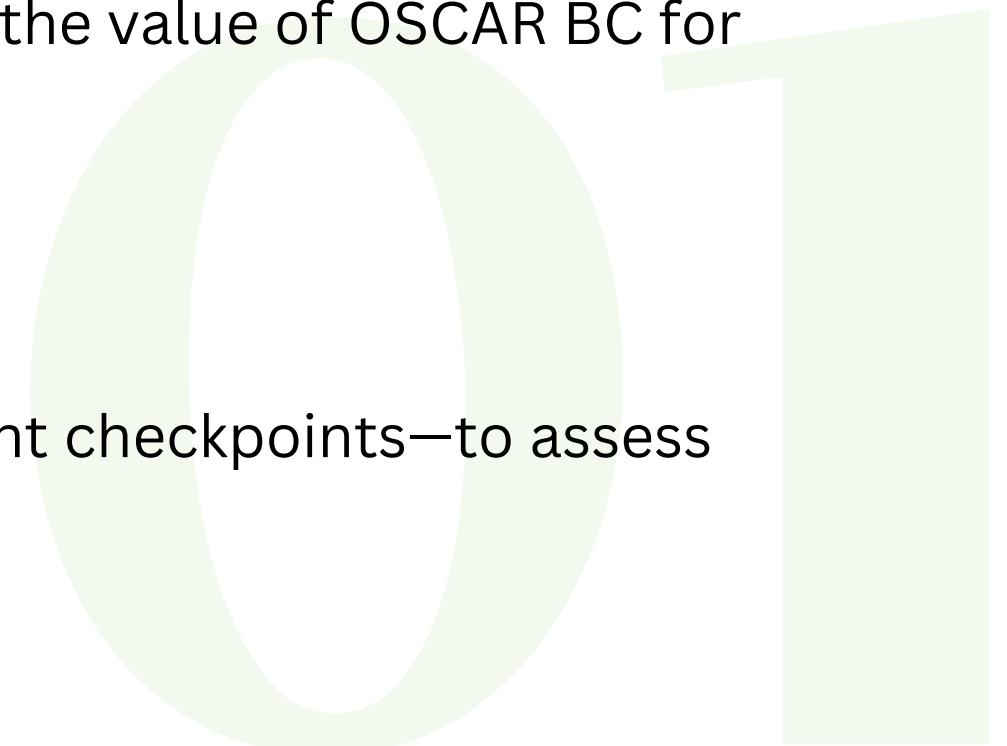


Sustainability & Membership Growth

By December 2029, OSCAR BC will grow active membership by 45%, achieve at least 80% member satisfaction, and develop a sustainable leadership pipeline by recruiting and training at least 4 emerging leaders for board, committee or volunteer roles, ensuring a strong, diverse and engaged OSCAR user community.

◆ KEY INITIATIVES

- Launch targeted membership outreach campaigns, including improved onboarding and year-round engagement programs.
- Expand and create new educational opportunities and resources that strengthen the value of OSCAR BC for users.
- Create and expand ways to monetize activities beyond existing revenue streams
- Establish regular member feedback mechanisms—such as surveys and engagement checkpoints—to assess needs, measure satisfaction, and improve services.



DEADLINE: DECEMBER 2026

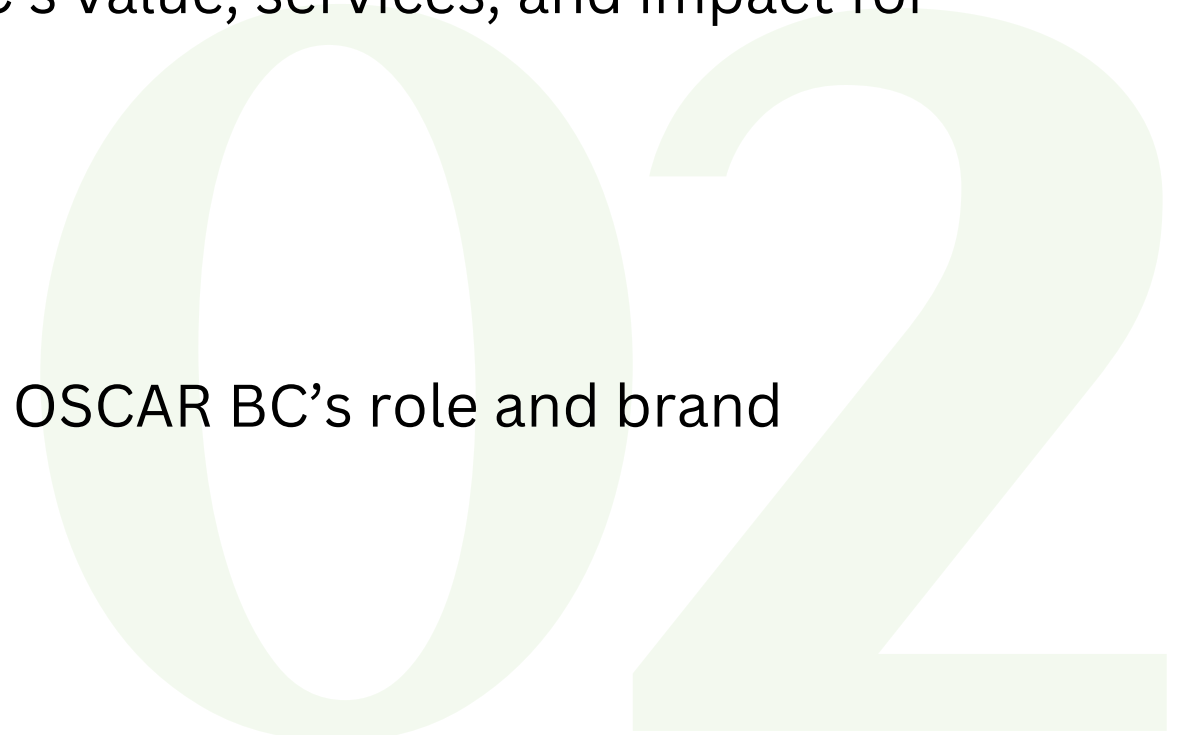
Visibility & Branding



By December 2026, OSCAR BC will have an updated mission statement, improved website content, and clear visual identity. This refresh will increase stakeholder recognition by 20% of OSCAR BC's role as the primary source for OSCAR users to obtain support and education about their EMR.

◆ KEY INITIATIVES

- Conduct a review and update of the mission statement to reflect current priorities and strategic direction.
- Review and update website content and design to clearly convey OSCAR BC's value, services, and impact for members and stakeholders.
- Refresh visual identity and consistent branding across all channels.
- Conduct annual member surveys to measure recognition and perception of OSCAR BC's role and brand effectiveness.



Refreshed Brandmark for OSCAR BC (2026)



DEADLINE: DECEMBER 2029

Partnerships & Advocacy



By December 2029, OSCAR BC will strengthen its external partnerships by formalizing at least three expanded collaborations with academic or health system partners (e.g., UBC, SFU, PSP, Health Data Coalition).

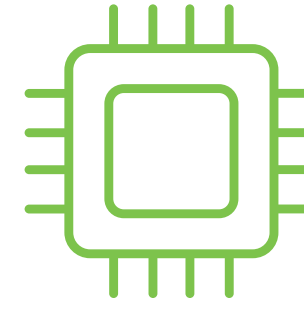
◆ KEY INITIATIVES

- Identify and prioritize potential academic and health system partners aligned with OSCAR BC's vision and mission.
- Develop formal partnership agreements, including defined working plans, responsibilities, and annual deliverables.
- Establish regular communication and reporting mechanisms with partners to track progress and ensure alignment.
- Facilitate joint initiatives, workshops, or projects to demonstrate collaborative impact on the health system.
- Document outcomes and lessons learned in the OSCAR BC annual report to inform future partnership strategies.

DEADLINE: DECEMBER 2029



Technology & Innovation



By December 2029, OSCAR BC will actively support members in adopting and implementing artificial intelligence and other EMR innovations by providing guidance, training and advocacy that aims to improve clinical workflows, enhance patient care, and align with emerging EMR standards.

◆ KEY INITIATIVES

- Conduct annual user surveys to gather member input on desired technologies, AI tools, and innovations.
- Develop customized eForm programming services for OSCAR users to enhance operational efficiency and generate additional revenue for OSCAR BC.
- Analyze member feedback to prioritize AI and other innovations based on impact, feasibility, safety, and cost.
- Provide hands-on implementation support, training sessions, and technical guidance to members adopting new AI tools and other innovations.
- Establish an annual review and reporting process to track progress, incorporate evolving member needs, and communicate updates to members and stakeholders for transparency and engagement.

DEADLINE: DECEMBER 2029

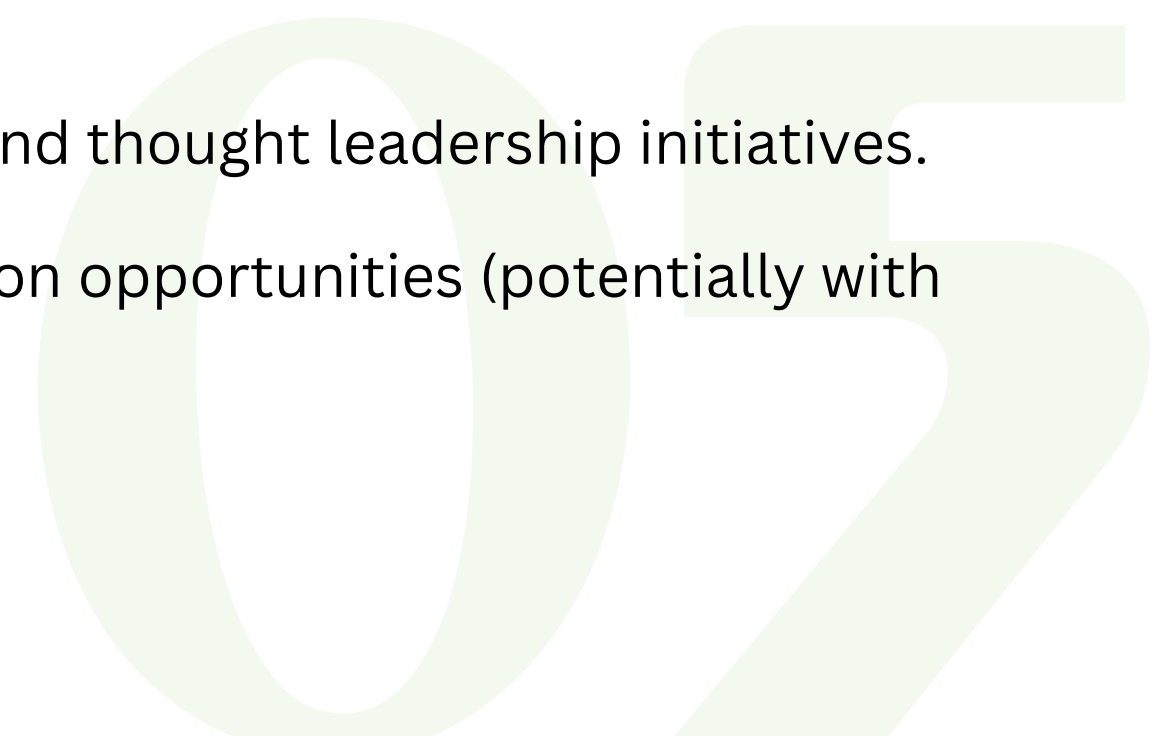
National Expansion (*under review*)



By December 2029, OSCAR BC will expand its OSCAR support services to at least one additional province and grow out-of-province membership by at least 10%. This expansion will be informed by member feedback on technology, innovation, and support needs, including considerations of safety, risk, and cost.

◆ KEY INITIATIVES

- Develop programs and resources tailored to support OSCAR users outside BC.
- Establish partnerships with national organizations and working groups to share knowledge and best practices.
- Promote OSCAR BC's national impact through communications, events, and thought leadership initiatives.
- Reach out to OSCAR Ontario to schedule a meeting to discuss collaboration opportunities (potentially with members of OSCAR Ontario) on opportunities for OSCAR across Canada



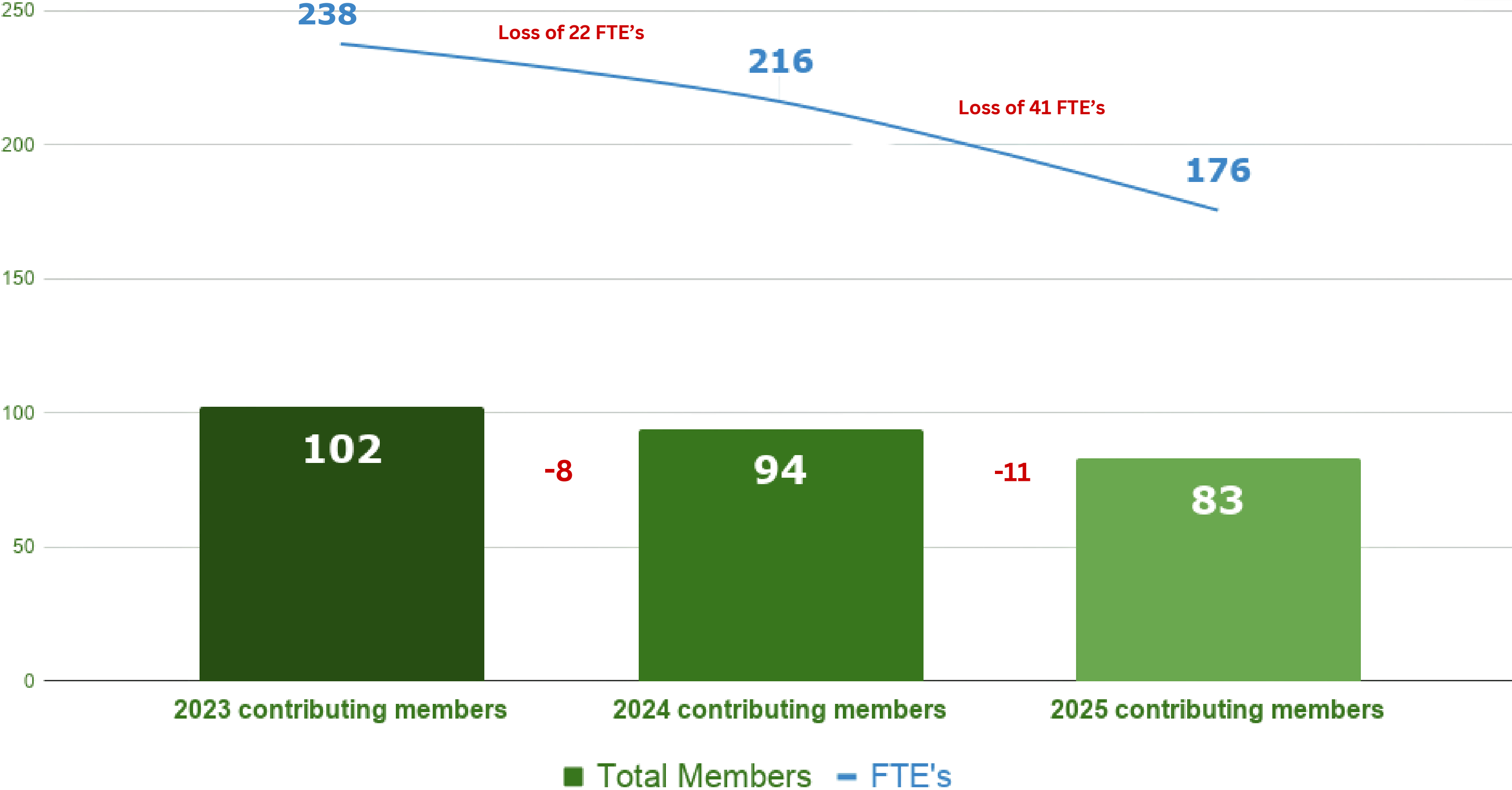
2025 Members List

**green denotes new Members*
**italicized denotes cancellations in 2025 / 26*



- 8th Avenue Family and Maternity Care
- Abbotsford Maternity Group
- Alice Ho
- Austin Family Practice
- Bayswater Family Practice
- Burke Mountain Medical Centre
- Cameron Medical
- Canopy Health
- Care4You Medical
- **Cascadia HealthWorx ***
- Chilliwack Primary Care Clinic
- Chilliwack Youth Health Centre
- Cloverdale Family Medical
- Collingwood Medical
- Cook Street Medical Clinic
- Cortico Health
- Crossroads Medical
- Danner Laboratory, Vancouver
- Dr. Basson
- Dr. Cecile Ryder
- Dr. J. Robertson
- Dr. Jessica Moretti - Psychiatry
- Dr. Reznick
- Dr. Ted Rosenberg MD MSc
- Foothills Medical Clinic
- Foremed Clinic
- Grove Midwifery Care
- Health First Medical
- Health Gate Medical Clinic
- Hillside Medical Clinic
- Home ViVE
- Horizon Medical
- Jack Nathan Medical
- John Wilson
- Keeler Young Family Practice
- Linda Yang
- **Live Well Medical Centre ***
- Mainland Sleep Clinic
- Mainstreet Medical Clinic
- Marpole Medical
- MD4ME
- Mid-Main Community Health Centre
- Midwifery Care North Shore
- Midwives Collective of Victoria
- Monk Klippenstein Family Practice
- Mountain Medical Centre
- Murals Medical Clinic
- New Westminster Family Practice
- Newcombe House Family Practice
- North Island Medical
- Oma Medical Clinic
- Park & Tilford Medical Treatment Centre
- Peninsula Medical Clinic
- Pomegranate Community Midwives
- Portland Hotel Society
- Preventum Health Care
- Quadra Island Medical Clinic
- REACH Community Health Centre
- River City Medical Clinic
- Salt Spring Island Health Centre
- Sayward Primary Health Clinic
- South Vancouver Medical Clinic
- Summit Surgical Associates
- The Bridge Medical Clinic
- TLC Medical
- Tri-City Family Practice
- Tsleil Waututh Helping House
- Ultima Medical Services Inc
- Ultima Medicentre
- Umbrella Multicultural Health Co-op
- Urgent Medical Assessment Clinic
- VeraLife Health Centre
- Victoria Skin Cancer
- Wellspring Medical Clinic
- Wheelhouse Integrative Medical Clinic
- Young Clinic
- *Cottage Medical Clinic **
- *Eglinton Health Care Centre **
- *Georges Benloulou **
- *Jill Norris **
- *Norburn Medical Clinic **
- *UBC Pharmacists Clinic **
- *Victoria Medical Centre **

MEMBERSHIP 2023 to 2025



OSCAR BC MEMBERSHIP BENEFITS

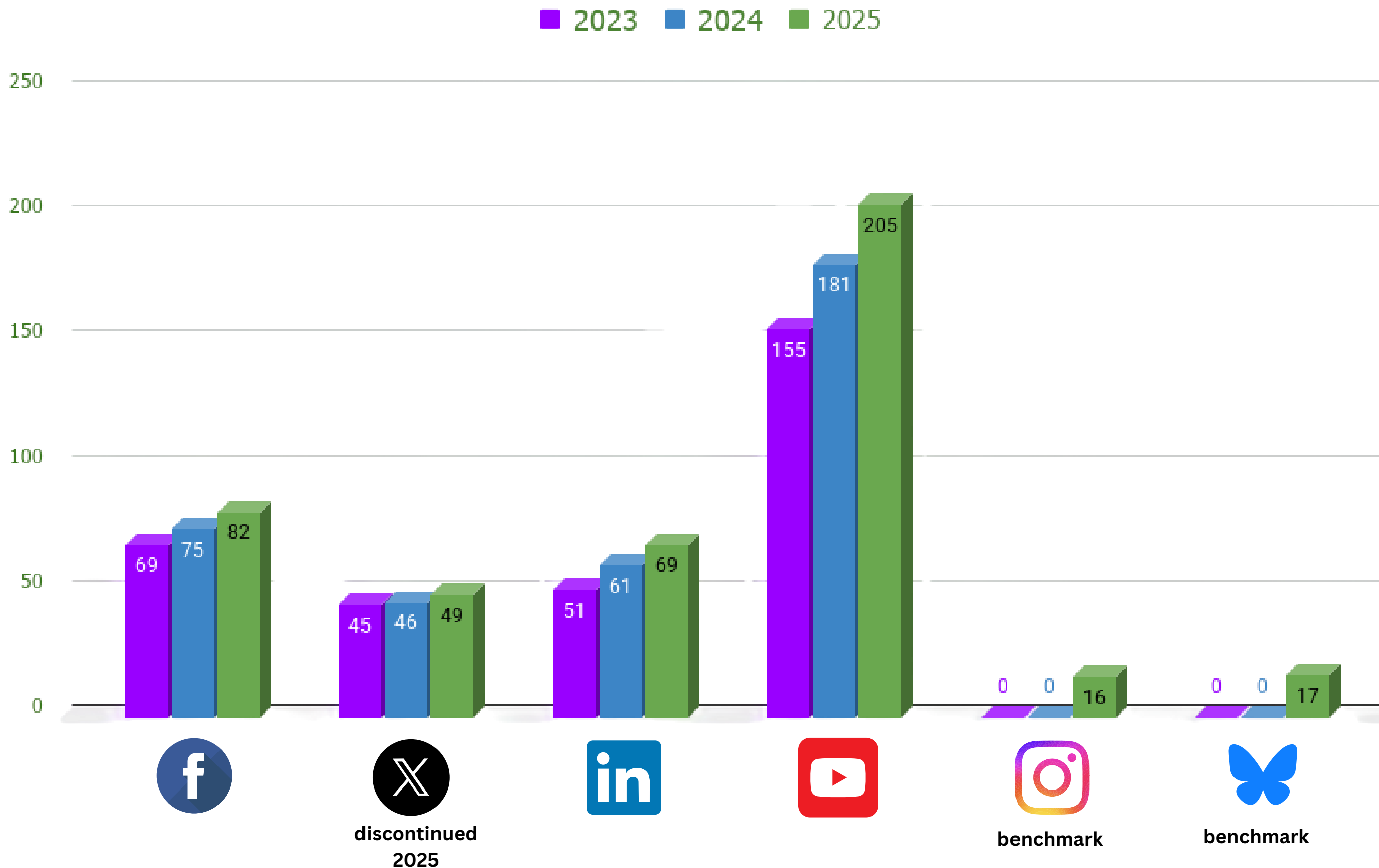
- ➔ **A leading voice in identifying ways to make OSCAR a better EMR system** and ensuring that you receive the benefits of these improvements.
- ➔ **Access to ad-hoc OSCAR-specific expertise, advice and peer support**
- ➔ **Discounts on training** sessions, OSCARCON and webinars, to ensure users are leveraging the power of OSCAR to its fullest!
- ➔ Access to digital newsletters that advise you of OSCAR-related **eForms, important updates, information, and events.**
- ➔ **Discounts on new or updated eForms** for your OSCAR EMR system
- ➔ **Online resource manuals, downloads, learning resources, and email listservs** for all levels of users and developers
- ➔ **Belonging to a passionate and committed OSCAR community** – people who believe in the quality, security and fairness of the OSCAR open source code.



Membership contributions are only \$20/per month, per full-time OSCAR User, (FTE) - billed quarterly or annually.

oscarbc.ca/membership

Education & Resources: Social Media



YouTube Analytics

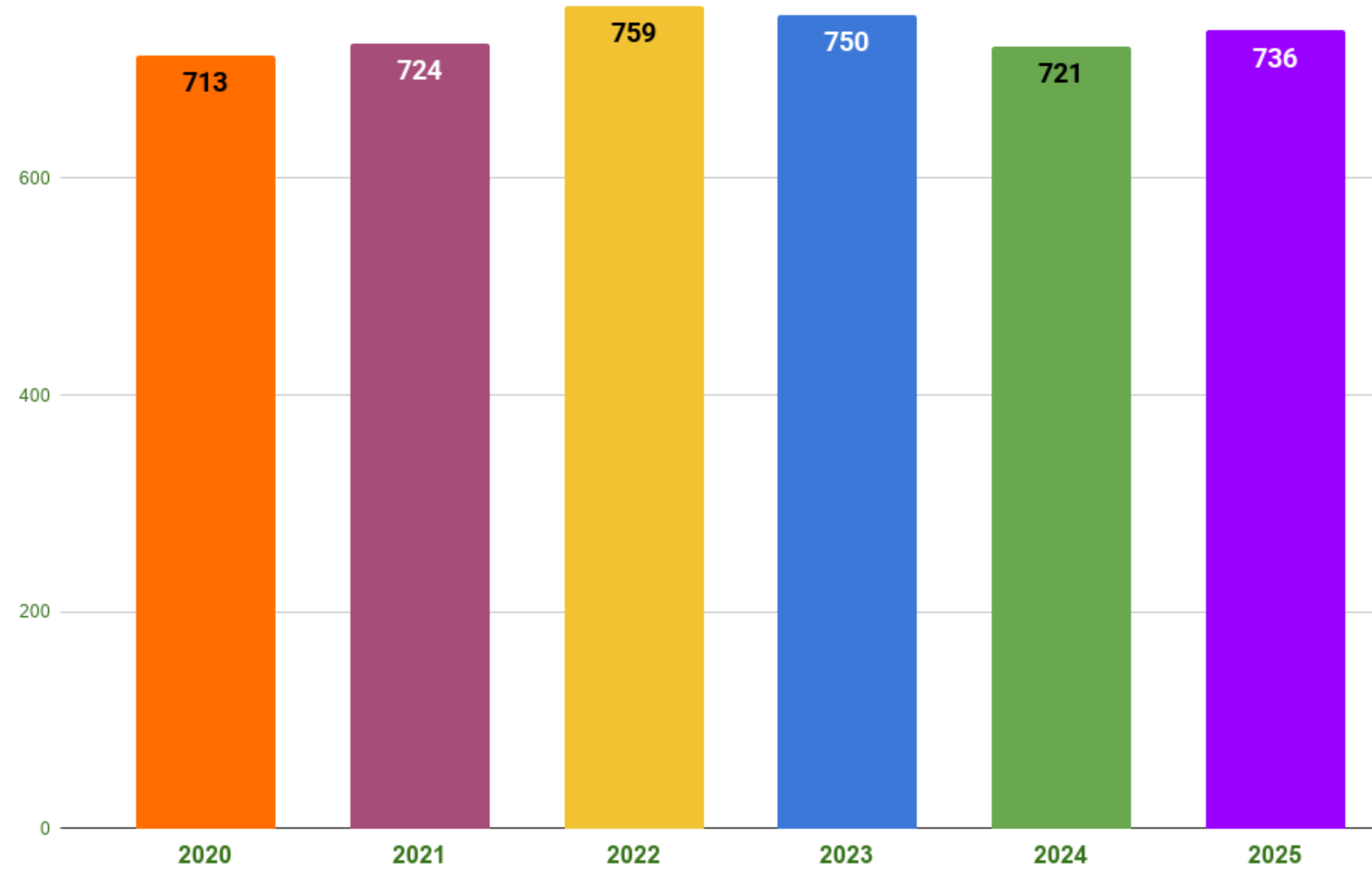
Jan 1 2025 - Dec 31 2025


- **24 new Subscribers in 2025** ↑
 - 205, up from 182 in 2024
- **16 new videos added in 2025** ↑
 - 3 added in 2024
- **95 total videos in Channel** ↑
 - lifetime, since October 2020
- **2,678 total views in 2025** (1,994 in 2024) ↑
 - 10,891 lifetime views
- **154.7 hours of watch time in 2025** ↑
 - (up from 119.6 in 2024)
- **Top 3 Most Watched Content:**
 - *eForms Import & Upload - Part 1*
 - *OSCARCON 2025: Beyond ChatGPT w Dr Ian Pun*
 - *Considering Artificial Intelligence Uses in Health Care Services*

Education & Resources: Communications



Mailchimp Subscribers



 **Mailchimp Analytics**
Jan 1 - Dec 31 2025

- **19** Email Newsletters and Announcements Issued in 2025 (↑1)
- **736** Subscribers (↑15)
 - **54%** of Subscribers are Highly Engaged
- ↑ Highest Open Rate: **58.6 %**
- ↑ Average Open Rate: **49.6%**
 - Industry Peer rate: 44.8%
- ↑ Average Click Rate: **5.7%**
 - Industry Peer rate: 2.6%

Education & Resources: Events & eForms



OSCARCON 2025 52 Attendees

- (down from 73 in 2024) ↓

Included **9 Registered MOAs** &
23 First-time OSCARCON-ians (up
from 21 in 2024)



WEBINARS & VIDEOS

YouTube: @oscarbc-connectingcare.cre2517

1. **Webinar:** LFP Billing with Dr. John Yap
2. **Webinar:** Considering Artificial Intelligence Uses in Health Care Services with Dr. Sian Tsuei
3. **Video:** Beyond the Generator - Part 1
4. **Video:** Beyond the Generator - Part 2
5. **Video:** Beyond the Generator - Part 3
6. **Video:** Beyond the Generator - Part 4
7. **Video:** Beyond the Generator - Part 5
8. **Video:** eForm Generator Part 1
9. **Video:** eForm Generator Part 2
10. **Video:** eForm Generator Part 3
11. **Video:** eForm Generator Part 4
12. **Video:** QuickClips OSCAR BC: ChatGPT promising area for assisted coding OSCAREMR (Excerpt)
13. **Video:** QuickClips OSCAR BC: Why We Should Care About AI
14. **Video:** QuickClips OSCAR BC: Defining Intelligence and AI Types
15. **Video:** QuickClips OSCAR BC: Key Takeaways and Intro to AI
16. **Video:** OSCARCON 2025: Beyond ChatGPT w Dr Ian Pun



eFORM SERVICES

- **124*** new / updated eForms
**41 fulfilled through OSCAR BC*
Average cost per eForm: \$262.50
- **13** Report by Template (RBTs)

OSCARGALAXY.ORG – Downloads Repository:

438 BC eForms & RBT's published to Oscargalaxy.org in 2025)

A Total of 1434 downloads are published on (Oscargalaxy.org)

Stronger Together: Advocacy for Members



- **Supporting Open Source Sustainability** – ongoing support and input into developments of OSCAR fork
- **Government & Health Partner Engagement** – staying connected with Divisions of Family Practice, Doctors of BC, Health Authorities.
- **Vendor Transparency & Accountability** – dialogue with OSCAR Service providers, including inquiries about EMR fees, and meeting to discuss minimizing impacts of deployment system changes on front-line OSCAR EMR Users
- **Connected Care & Interoperability**

Special Recognition: Dr. John Robertson



Dr. John has been a driving force within the OSCAR community for well over 15 years, bringing an extraordinary combination of clinical expertise, technical innovation, and unwavering volunteerism. As an OBGYN and a dedicated OSCAR user since 2012, John has played an integral role in shaping and strengthening the community as a Founding Member of OSCAR BC.

His contributions extend far beyond clinical practice. As a volunteer librarian for OSCARGalaxy.org, an accomplished eForm creator and trainer with OSCAR BC, and a self-taught expert in HTML, JavaScript, CSS, and jQuery, John has generously shared his expertise to empower countless OSCAR users across the province and beyond.

John's dedication and generosity have left a lasting impact on the OSCAR community. We are deeply grateful for his many years of leadership, mentorship, and contributions that continue to make OSCAR stronger for everyone, and wish him many happy trails in his retirement!



Where to find us:



info@oscarbc.ca / membership@oscarbc.ca



www.oscarbc.ca



[/oscarbc25](https://www.instagram.com/oscarbc25)



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