

# OSCARCON 2022

## Tips and Tricks

Saturday, June 25, 2022

Accent Inns, 3777 Henning Dr, Burnaby BC  
Simon Fraser Room  
9:05-10:30

Dr. Herbert Chang

Dr. John CP Yap

# Game-changers for EMR use....

Since the COVID Pandemic was declared in March 2020, physician workflow has seen unprecedented change – from how we “see” our patients, to how we use OSCAR as an EMR.

SPOILER ALERT – not all these tips and tricks relate to the EMR itself. And some of these tips pre-date the Pandemic.

# GOALS.....

1. Share our personal experiences for streamlining workflow
2. Not promoting any particular product
3. Provide end-user feedback so current products can improve further

# Disclosures + Declarations: Dr. John Yap

1. I am a GP in New Westminister, not a programmer!
2. I pay for my OSCAR Support (WELL), and our group pays quarterly dues to OSCAR BC.
3. I have been paid by PSP and Divisions to support other OSCAR users. My work with OSCAR BC is voluntary.
4. I am on the executive of the OSCAR Canada User Society and OSCAR BC. Current OSCAR BC president.
5. I am a paid member of BC Family Doctors (formerly Society of General Practice).
6. I cannot properly use OSCAR without my Greasemonkey scripts.

# Disclosures + Declarations: Dr. Herbert Chang

1. I am a GP in Port Coquitlam, not a programmer (developer)!
2. I pay for my OSCAR Support (OpenOSP), and our group pays quarterly dues to OSCAR BC.
3. I have been paid by PSP and Divisions to support other OSCAR users. My work with OSCAR BC is voluntary.
4. I am currently on the Board for Pathways and HDC.
5. I am a paid member of BC Family Doctors (formerly Society of General Practice).
6. I cannot properly use OSCAR without my GreaseMonkey scripts.

# Confidentiality Understanding

As much as possible, we will use screen shots to demonstrate relevant OSCAR features.

If any live identifiable patient data is shown, it is not intentional, and viewers should keep this in confidence, using the information only for the learning objectives intended.

# DISCLAIMER

1. Not all features shown will be available in all OSCAR EMRs. Ask your OSP about see features demonstrated that do you appear in your system.
2. Some features are enabled by GreaseMonkey and may not work on your system without customization. OSPs are not likely to support this customization.

# Hardware:

Devices – fast, powerful, reliable, durable, lightweight (if portable).  
Affordable (what is the cost of efficiency vs inefficiency – income vs frustration).

If you can think faster than your device can load an eChart or eFORM, you need to UPGRADE! Can your system handle a ZOOM call?!

Consider: workstations (desktop, laptop, other), monitors (multiple? Widescreen), WiFi router, Internet Provider (speed, reliability)

# Passwords:

Too many to remember?

Consider a Password Manager, two-factor authentication, etc.

**DO NOT SAVE YOUR OSCAR PASSWORD!**

Options: type in unique password (not Password!), facial recognition, retinal scan(?), card swipe, key fob, Apple Watch integration, other?

# Faxes: boooo!

Considered more secure than eMailing attachments, and faster than “snail mail”. There is a concerted effort to eliminate all faxing due to connection issues (LifeLab fax consent, e.g.).

Options: eFax integration with OSCAR; eFax non-integrated, multi-function fax/copier machines, open-source eFax software (e.g. Hyalafax), traditional paper-fed, land-line-connected fax machine!

Ultimate solution: direct order entry, e.g. Provincial eFORM Solution.  
ePrescribing!

# Phones: office and personal

Still needed unless ONLINE BOOKING is your only option and you never need to call the patient!

Options: traditional landline (multi-line), VOIP-enabled phones, cell phone, phone apps (VOIP only?)

Considerations: cost, convenience (intercom options?), and privacy – avoid displaying personal contact info (i.e. phone #). Speaker phone – for hands-free communication, to allow for typing.

# Phone Apps:

Software for your desktop to enable more accurate dialing! Copy/paste phone #. Cell phone apps to hide your personal # (Fongo).

Options: free and paid subscription. Many free options!

Considerations: requires cell/VOIP system and technical expertise to set-up. Privacy considerations (device speaker and mic). Headset recommended.

# Headsets:

Sore neck from holding handset to ear with shoulder? Need to type one-handed?

Options: wired vs wireless (Blue-Tooth), traditional over-ear headphones, in-ear (canal) headphones, boom mic? Bone-conduction headphones?

Considerations: cost, convenience – hands-free, for typing, driving, mobility.

# Key supportive web sites: (hint: use bookmarks)

Pharmanet

CareConnect/UCI

PACS links (WCMI, MedRay, others)

MediTech?

Pharmacy Listing (<https://www.bcpharmacists.org/list-community-pharmacies>)

<https://www.drugsearch.ca/>

# GreaseMonkey:

OSCAR BC Webinar September 25, 2021:

<https://www.youtube.com/watch?v=114fFN7Oq4&t=11s>

PDF version:

[https://oscarbc.ca/wp-content/uploads/OSCAR-BC\\_Greasemonkey\\_Webinar.pdf](https://oscarbc.ca/wp-content/uploads/OSCAR-BC_Greasemonkey_Webinar.pdf)

To inspire the OSCAR developers to develop user-created features.

Demonstration needed!

# Schedule View:

Colour code visit status. Create an "attention-seeking" urgent message status.

Appointment Status Manager					
Code	Description	BG Color	Status	Activation	
t	To Do	#FDFEC7	1	<a href="#">Edit</a>	
H	Here	#00ee00	1	<a href="#">Edit</a>	<a href="#">Disable</a>
J	CPx	#c0b33e	1	<a href="#">Edit</a>	
K	Pap	#0bf199	1	<a href="#">Edit</a>	
L	Drivers Medical Exam	#6c927b	1	<a href="#">Edit</a>	
M	Complex Care	#00ffff	1	<a href="#">Edit</a>	
Q	New Patient	#ce20de	1	<a href="#">Edit</a>	
O	Procedure	#ff471a	1	<a href="#">Edit</a>	
T	Daysheet Printed	#FFFFFF	1	<a href="#">Edit</a>	
Z	SAME DAY REMINDER CALL	#bfd4c2	0	<a href="#">Edit</a>	
r	Message	#ff002a	1	<a href="#">Edit</a>	<a href="#">Disable</a>
s	No Answer	#cccccc	1	<a href="#">Edit</a>	<a href="#">Disable</a>
u	Video	#bceb8e	1	<a href="#">Edit</a>	<a href="#">Disable</a>
v	Flu Shot	#e31ba7	1	<a href="#">Edit</a>	<a href="#">Disable</a>
I	Rm 1	#30ce45	1	<a href="#">Edit</a>	<a href="#">Disable</a>
P	Rm 2	#FFB8FF	1	<a href="#">Edit</a>	<a href="#">Disable</a>
g	Rm 3	#FFFF33	1	<a href="#">Edit</a>	<a href="#">Disable</a>
E	Rm 4	#12ecc4	1	<a href="#">Edit</a>	<a href="#">Disable</a>
F	Rm 5	#506bae	1	<a href="#">Edit</a>	<a href="#">Disable</a>
a	Rm 6	#9328d6	1	<a href="#">Edit</a>	<a href="#">Disable</a>
b	Rm 7	#897DF8	1	<a href="#">Edit</a>	<a href="#">Disable</a>
c	Rm 8	#ad5194	1	<a href="#">Edit</a>	<a href="#">Disable</a>
d	Rm 9	#5f9f61	1	<a href="#">Edit</a>	<a href="#">Disable</a>
e	Rm 10	#2458da	1	<a href="#">Edit</a>	<a href="#">Disable</a>
f	Rm 11	#ff00e1	1	<a href="#">Edit</a>	<a href="#">Disable</a>
G	Empty Room	#D79A23	1	<a href="#">Edit</a>	<a href="#">Disable</a>
h	In Office	#ee6510	1	<a href="#">Edit</a>	
i	Referred Pap	#cfaa8d	1	<a href="#">Edit</a>	<a href="#">Disable</a>
j	Phone	#3ec0b9	1	<a href="#">Edit</a>	<a href="#">Disable</a>
N	No Show	#936b79	1	<a href="#">Edit</a>	
C	Cancelled	#999999	1	<a href="#">Edit</a>	
B	Billed	#3ea4e1	1	<a href="#">Edit</a>	

Some options are preset. Titles may be edited.

OSP support may be needed to add more entries.

Choose distinct colours.

# Add Appointment View:

Is the demographic data up to date? Are they already booked in the next 2 weeks?

**EDIT AN APPOINTMENT**

**Alert: Name alert. No paper chart; Needs BP check next visit. Pay invoice;**

Date: 2022-06-25  
Start Time: 09:30  
Duration (min): 15  
Status: To Do  
Type: [dropdown]  
Chart No.: [text]  
Doctor: SUPPORT, OSP  
Search: 17284  
Notes: [text area]  
Medium: [dropdown]  
Workflow: [dropdown]  
Resources: Select a Medium [dropdown] Select a Workflow [dropdown]  
Show Text Field [checkbox]  
Last Time: 2022-06-24 19:28:51  
Last Editor: Yap, John C.P.  
Critical:

Name: TEST,ANDY  
Reason: OscarCon, Dr S  
Location: [text]  
Creator: Yap, John C.P.  
Create Date: 2022-06-24 19:28:50

Update Appt | Recurring Action | Update & Receipt | Delete Appt | Cancel Appt | No show | Print Card | Recall Email | Label | R

Demographics <a href="#">edit</a> Sex: O DOB: (1969-06-15)		Appointment Overview				
Hin:	X987654321	Date	Start Time	Provider	Status	Notes
Address:	123 Main Street, New Westminster, BC, V1V1V1	2022-07-01	09:15:00	Wang R1, Kevin	To Do	
Phone:	H:604-555-9999 W:604-544-6565 C:604-545-cell	2022-06-25	09:30:00	Yap, John C.P.	To Do	
Email:	test_eml@pretend.ca	2022-05-27	14:45:00	Yap, John C.P.		
Referral Doctor:	29471Kashyap,Sonya	2022-05-18	09:30:00	Yap, John C.P.		alert
Family Doctor:		2022-05-07	08:15:00	Yap, John C.P.	Phone	
		2022-05-01	08:30:00	Yap, John C.P.	To Do	
		2022-04-23	08:30:00	Yap, John C.P.	Cancelled	

Roster Status: Test

Cut | Copy

Does this patient have a different MRP than who they are scheduled with? (GreaseMonkey)

# eChart View: +/- GreaseMonkey

Demonstration needed.

MRP DR. JOHN C.P. YAP **ROTUND, JOHNNY M** 1946-06-15 76 years 604-945-1234 @ [Next Appt: 2022-06-25](#) [OLIS Search](#) [Help](#) | [About](#)

Home: [604-945-1234](#) Cell: Work: Address: 123 Main Street, Vancouver, V5Z1S9 PHN: 9654 321 987  
eMail: [johncpyap@gmail.com](mailto:johncpyap@gmail.com) [Send eMail](#) [Care Connect](#) Clipboard:

**Preventions** +  
Flu ... 07-Nov-2013  
HZV  
RZV  
Td  
COVID-19  
H1N1

**Tickler** +  
Due for Pap ... 25-Sep-2024  
Due for Pap ... 11-May-2025

**Disease Registry** +  
OSTEOPOROSIS\* ... 10-Nov-2021  
ESSENTIAL HYPERTENSION\* ... 07-Jun-2014  
DIABETES MELLITUS\* ... 07-Jun-2014

**Forms** +  
BC-AR 2020 ... 04-Mar-2021  
BC-WCB ... 01-Dec-2019

**eForms** +  
BMI Calculator: Ht = 172.7 cm, Wt ... 27-May-2022  
IA\_CPT: ... 13-Dec-2021  
Imaging Obs US: NT Scan ... 19-Oct-2021  
BMI Calculator: Ht = 172.7 cm, Wt ... 18-May-2021  
BMI Calculator: Ht = 172.7 cm, Wt ... 18-May-2021  
BMI Calculator: Ht = 172.7 cm, Wt ... 18-May-2021

**Documents** +  
Lab DM labs ... 07-Mar-2014  
Ophth Z Zach DM check neg ... 24-May-2010

**Lab Result** +  
GENERAL/CHEM4 ... 30-May-2014  
HCV Ab neg, May28/14 ... 28-May-2014  
Lab HBV DNA <20, May27/14 ... 27-May-2014  
\*MICRO15\* ... 27-May-2014  
FIT 1992, May26/14 ... 26-May-2014  
HAEM1/CHEM4/CHEM5/CHEM17/CHE... 14-May-2014

**Messenger** +  
Re: Ref ? ... 27-May-2022  
Re: Re: Ref ? ... 26-May-2022  
Re: Ref ? ... 26-May-2022  
Ref ? ... 26-May-2022  
eFORM - dummy down Imaging US o... 12-Oct-2021  
Re: please refer ... 13-Jun-2014

**Measurements** +  
CDM Indicators  
Hypertension Flowsheet  
Diabetes Flowsheet  
WT ... 80 23-Jun-2022  
HT ... 172.7 27-May-2022

**Social History** +  
Retired machinist.  
Married; 2 kids - son and daughter.  
Smoker - since age 25. 1 ppd; alcohol 2-3 per week.

**Medical History** +  
Medical: HTN '00; Diabetes, type-2, 2004;  
Surgical: appendectomy as teen; vasectomy.  
Psychiatric: depression.

**Ongoing Concerns** +

**Reminders** +  
colonoscopy1

**Allergies** +  
PENICILLINS ... 01-Dec-2019  
HYDROCHLOROTHIAZIDE ... 29-Nov-2019  
SULFONAMIDES ... 29-Nov-2019

**Medications** +  
**Other Meds** +

**Risk Factors** +  
Smoker

**Family History** +

**Unresolved Issues** +  
**Resolved Issues** +  
**Decision Support Alerts** +  
**Episodes** +  
**Health Care Team** +  
**Chronic Billing** +  
**ZEISS FORUM Viewer** +  
**PACS** +  
**Free Drawing** +

eForm name (or partial name)  
Search OSCAR Search  
Filter Calculators Templates

Signed on behalf of every user by Dawn  
Editors: Parker, Dawn; Encounter Date: 08-Dec-2021 9:25 Rev 1  
Assigned Issues Enc Type: "telephone encounter with client"

IA\_CPT: Encounter Date: 13-Dec-2021 23:38  
HYDROMORPH CONTIN 18 MG CAP Take 1 tab po bid for 30 days Qty:60 Repeats:0  
Discontinued reason: noLongerNecessary  
Discontinued comment:  
Editors: Yap, John C.P.; Encounter Date: 19-Feb-2022 10:10 Rev 1  
Assigned Issues Enc Type:

RAMIPRIL 10 MG CAPSULE Take 1 cap po daily Qty:0 Repeats:0  
Discontinued reason: noLongerNecessary  
Discontinued comment:  
Editors: Yap, John C.P.; Encounter Date: 11-May-2022 19:43 Rev 1  
Assigned Issues Enc Type:

[07-Dec-2021 : Tel-Progress Note]  
Rx:  
CEPHALEXIN 250 MG CAPSULE Take 1 cap po qid for 7 days For acute tonsillitis Qty:28 Repeats:0  
Rx Time: 9:50:31 a.m. Fax to London Drugs 3  
HYDROMORPH CONTIN 18 MG CAP Discontinued Qty:0 Repeats:0

Additional info in top demographic line.

Ability to capture phone, etc.

CareConnect button

New (more awesome) eFORM search box

# eChart View: +/- GreaseMonkey

Demonstration needed.

The screenshot displays a medical eChart interface with the following components:

- Left Sidebar (Navigation):**
  - Lab Result:** C19 NP swab (17-Apr-2021), \*Outpatient Clinic Consultation Note (27-Nov-2020), Lab HIV neg, Oct30/20 (30-Oct-2020), MICRO15 (30-Oct-2020), \*MICRO15\* (30-Oct-2020).
  - Messenger:** test (11-May-2022), Check documents - staples preferred... (09-May-2022), Re: See Andy Test document (03-May-2022), See Andy Test document (02-May-2022), Re: What do you think of this , you c... (18-Mar-2022), What do you think of this , you can r... (18-Mar-2022).
  - Measurements:** CDM Indicators, INR Flowsheet, ASTHMA, Hypertension Flowsheet, Diabetes Flowsheet, WT (85 21-Jun-2022).
  - Consultations:** Allergy (22-May-2022), Allergy (22-May-2022), CardioThoracic Surgery (01-Apr-2022), Allergy (09-Jan-2021), CardioThoracic Surgery (16-Nov-2020), Addiction Medicine (26-Sep-2020).
  - HRM Documents:** eAAPS, eConsult.
- Top Section (Encounter Summary):**
  - El Med Certificate : Encounter Date: 15-Jun-2022 21:03
  - RMD GIM Internal Medicine : Encounter Date: 16-Jun-2022 9:22
  - BCCA Pain Palliative Care Referral : Encounter Date: 18-Jun-2022 22:17
  - FHA Breast Imaging : MedRay Encounter Date: 19-Jun-2022 22:13
  - FHA Diabetes DHC GP : Encounter Date: 21-Jun-2022 0:24
  - FHA Diabetes DHC GP : White\_Rock\_S\_Surrey\_Adult Encounter Date: 21-Jun-2022 0:33
- Central Content Area:**
  - [20-Jun-2022 : Tel-Progress Note] (with a red arrow pointing to the date)
  - Ht = 177.8 cm, or 5 ft 10 in
  - Wt = 85.3 kg, or 188 lb
  - BMI = 27.0 kg/m2
  - [Signed on 21-Jun-2022 14:01 by Dr. John C.P. Yap]
  - Editors: Yap, John C.P.; Encounter Date: 21-Jun-2022 14:01 Rev 1
  - Assigned Issues Enc Type:
  - BMI Calculator : Ht = 163 cm, Wt = 85 kg, BMI = 32.0 Encounter Date: 21-Jun-2022 14:14
  - [21-Jun-2022 : Tel-Progress Note]
  - Ht = 180 cm, or 5 ft 11 in
  - Wt = 100 kg, or 220 lb
  - BMI = 30.9 kg/m2
- Right Sidebar (Essential Hypertension):**
  - Resolved Issues
  - PAIN IN OR AROUND EYE
  - Decision Support Alerts
  - Episodes
  - Health Care Team: Krygier, Darin Gastroent... 604-525-0155
  - Chronic Billing
  - ZEISS FORUM Viewer
  - PACS
  - Free Drawing (24-Mar-2022)
- Bottom Section (Tools):**
  - Demo
  - Grid of buttons: Drs Note, Lab Req, Display Lab, OutPt XR, FHA Image, Screening, Quick Links, Vitals, BMI.
  - A blue circular icon with a white 'i'.

Access measurements.

Access most-used eFORMS.

Comprehensive lab display (Row View)

# Tickler view: GM-enabled

Demonstration needed.

**Tickler**    **Meditran**    **Rx PrEP**    **ER F/U**    **Call Msg**    **Call INR**    **Call TCI**    **CDM TBD**    **Pap Recall**    **Advise Appointment**

**Demographic Name:** ROTUND,JOHNNY    Search    **Next office visit is 2022-06-25**

**Chart No:**

**Service Date:** 2022-06-24       **Show Quickpick**

**Priority:** Normal ▾

**Task Assigned to:** MOA, MOA ▾

**Reminder Message:** **Suggested Text:** --- ▾

`**Next office visit is 2022-06-25.`

Cancel and EXIT    Submit and EXIT    Submit & Write to Encounter

Back    Close the Window

Notification of upcoming appointment.

QuickPick items

Default Tickler recipient

# eCommunication with patient: options

Demonstration needed.

MRP DR. JOHN C.P. YAP ROTUND, JOHNNY M 1946-06-15 76 years 604-945-1234 @ Next Appt: 2022-06-25 OLIS Search  
Home: 604-945-1234 Cell: Work: Address: 123 Main Street, Vancouver, V5Z1S9 PHN: 9654 321 987  
eMail: johncypap@gmail.com Send eMail Care Connect Clipboard: Clipboard:  
Preventions: Flu, HZV, RZV, Td, COVID-19  
Tickler: Due for Pap, Due for Pap  
Disease Registry: OSTEOPOROSIS\*, ESSENTIAL HYPERTENSION\*, DIABETES MELLITUS\*  
Forms: BC-AR 2020, BC-WCB  
eForms: BMI Calculator, IA, CPT, Imaging Obs US, BMI Calculator, BMI Calculator  
Documents: Lab DM labs, Opth 2 Zach DM check neg, L13 (Zach), GENERAL/CHEM4, HCV Ab neg, Lab HBV DNA, \*MICRO15, FIT 1992, HAEM1/CHEM4/CHEMS/CHEM17/CI...  
Social History: Retired machinist, Married, 2 kids - son and daughter, Smoker - since age 25, 1 ppd; alcohol 2-3 per week.  
Ongoing Concerns: eForm name (or partial name)  
Assigned Issues: [Signed on 08-Dec-2021 9:25 by Dawn Park, Editors: Parker, Dawn; Assigned Issues]  
A\_CPT: HYDROMORPH CONTIN 18 MG CAP Take 1 cap po qid Discontinued reason: noLongerNecessary Discontinued comment: Editors: Yap, John C.P.; Assigned Issues  
RAMIPRIL 10 MG CAPSULE Take 1 cap po Discontinued reason: noLongerNecessary Discontinued comment: Editors: Yap, John C.P.; Assigned Issues

Send by usual eMAIL.

Send by Cortico:  
PIPEDA compliant: "Send eForms and Documents, and have them securely scrubbed from the original message, after 7 days."

Encounter Date: 11-May-2022 19:43 Rev 1 Enc Type:  
Discontinued comment:  
Editors: Yap, John C.P.; Assigned Issues  
[07-Dec-2021 : Tel-Progress Note]  
Rx: CEPHALEXIN 250 MG CAPSULE Take 1 cap po qid  
Rx Time: 9:50:31 a.m. Fax to London Drugs 3  
HYDROMORPH CONTIN 18 MG CAP Discontinued  
Rx Time: 7:12:46 p.m. Fax to London Drugs 4  
00:00:18  
Start Time: 7:43:49 p.m.  
End Time: 7:44:06 p.m.  
00:00:30  
Start Time: 7:43:49 p.m.  
End Time: 7:44:19 p.m.  
[Signed on 11-May-2022 19:45 by Dr. John C.P. Yap]  
Editors: Yap, John C.P.; Assigned Issues  
BMI Calculator : Ht = 172.7 cm, Wt = 68 kg, BMI = 22.8  
[23-Jun-2022 : Tel-Progress Note]  
WT: 80 kg  
sfg sdfg sdfg  
2022.6.22

CORTICO Oscar Enhancement Suite  
Account  
Automation  
Settings  
Messenger  
Messenger  
Reach out to patients via the messenger.  
johncypap@gmail.com  
Phone  
New Westminster Family Practice has sent you a message  
Enter message here  
 Copy Message To Encounter  
Send Text Send Email

# Virtual Prescribing: need that fax #

**Demonstration needed.**

Signature? Validation? Favourite pharmacy?

Duplicate Rx?

**Key point: DO NOT eMAIL the prescription to the patient.**

- <https://www.bcpharmacists.org/readlinks/prp-insights-electronic-signatures-clarified>

# Virtual Prescribing: signature rules

## **2. A saved digital image of a practitioner's signature or other identifier adopted for the purposes of signing a record that is applied to a prescription using a method that is secure and only reproducible by that practitioner**

Most of the questions around electronic signatures arise from this type of signature. If a saved digital image of a signature or other adopted identifier is used, the signature or identifier would look identical on all of the practitioner's prescriptions. A prescription signed off with a digital image or identifier alone would be insufficient for verifying the authenticity of a prescription. Without any additional information, it would be difficult for a registrant to ascertain who has applied that digital image or identifier. From a registrant's perspective, this would be similar to receiving a prescription that was signed with a copy and pasted signature, which is not permissible.

When assessing prescriptions that are signed in this manner, the registrant would need to ensure that the prescription was signed off on using a method that is secure and is only reproducible and used by that person. Essentially, the registrant should only accept these signatures if they feel comfortable that it was the practitioner, and no other person, who has applied this digital image or identifier for the purposes of authenticating the prescription. As an example, some electronic documents require a unique password and user identification in order to apply a digital image of a user's signature or their identifier. This is often indicated with a certification stating that it was applied by X user at a specified date and time. If a registrant feels assured that this accompanying information is a sufficient indicator that the digital image or identifier was applied by the practitioner for the purposes of authorizing the prescription, the registrant could potentially accept this as a valid prescription.

### **TAKE HOME MESSAGE FOR PRACTITIONER SIGNATURES**

Regardless of the method used to sign a prescription, there is always a risk of forged signatures. Although the presence of a signature helps registrants assess the authenticity of a prescription, it does not always guarantee it. Registrants are expected to use their professional judgement when evaluating the legitimacy of a prescription authorization. If there are any doubts or uncertainty around whether a prescription was authentically generated by the indicated practitioner, appropriate due diligence would be expected by the registrant. In these cases, the registrant must contact the practitioner to verify authenticity prior to dispensing and document the resulting discussions accordingly.



# Billing Form: in office vs virtual billing codes

**Patient** TEST, ANDY **Age** 53 **Invoice List** **Patient Status** AC **Roster Status** Test **Assigned Physician** SUPPORT, OSP

**Billing Form** GP general practice **Billing Physician** Yap (Contract), John **Billing Type** Bill MSP **Clarification Code** URBAN - NO RURAL RETENTION **Service Location** L | Longitudinal Primary Care Practice (e.g. GP family practice or PCN clini)

**Service Date** 2022-6-22 **Service to date** After Hours **Time Call** No **Start (HHMM 24hr):** **End (HHMM 24hr):** **Dependent** No **Sub Code** O - Normal **Payment Method** ELECTRONIC **Facility**

Office Visits	Description	\$Fee	Complex Fees	Description	\$Fee	Other	Description	\$Fee
<input type="checkbox"/> 15300	VISIT IN OFFICE (AGE 50-59)	34.90	<input type="checkbox"/> 13005	ADVICE ABOUT A PATIENT IN COMMUNITY CARE	18.28	<input type="checkbox"/> 13070	IN OFFICE ASSESSMENT IN ASSOC WITH A WSBC SERVICE	16.49
<input type="checkbox"/> 15301	COMPLETE EXAMINATION IN OFFICE (AGE 50-59)	76.83	<input type="checkbox"/> 14540	INSERTION INTRAUTERINE CONTRACEPTIVE DEVICE (IUD)	43.28	<input type="checkbox"/> 13075	IN OFFICE ASSESSMENT IN ASSOC WITH AN ICBC SERVICE	16.49
<input type="checkbox"/> 15320	INDIVIDUAL COUNSELLING IN OFFICE (AGE 50-59)	62.43	<input type="checkbox"/> 14560	ROUTINE PELVIC EXAM INCLUDING PAP	31.72	<input type="checkbox"/> 14018	GP URGENT TELEPHONE CONFERENCE WITH A SPECIALIST	43.23
<input type="checkbox"/> 00103	HOME VISIT(SERVICE RENDERED BETWEEN 0800-2300HRS)	116.09	<input type="checkbox"/> 14066	PERSONAL HEALTH RISK ASSESSMENT	50.31	<input type="checkbox"/> 14029	ALLIED CARE PROVIDER PRACTICE CODE	0.00
			<input type="checkbox"/> 14070	GP ATTACHMENT PARTICIPATION	0.00	<input type="checkbox"/> 14043	GP MENTAL HEALTH PLANNING FEE	100.62
			<input type="checkbox"/> 14033	ANNUAL COMPLEX CARE MANAGEMENT FEE	316.95	<input type="checkbox"/> 14050	GP ANNUAL CHRONIC CARE INCENTIVE-(DIABETES MELLITU	125.78
			<input type="checkbox"/> 14075	GP ATTACHMENT COMPLEX CARE MANAGEMENT FEE	316.95	<input type="checkbox"/> 14051	GP ANNUAL CHRONIC CARE INCENTIVE-HEART FAILURE	125.78
			<input type="checkbox"/> 14076	GP ATTACHMENT TELEPHONE MANAGEMENT FEE	20.12	<input type="checkbox"/> 14052	GP ANNUAL CHRONIC CARE INCENTIVE-HYPERTENSION	50.31
			<input type="checkbox"/> 14077	GP ATTACHMENT PATIENT CONFERENCE FEE	43.23	<input type="checkbox"/> 14053	GP ANNUAL CHRONIC CARE INCENTIVE - COPD	125.78
			<input type="checkbox"/> 14078	GP EMAIL/TEXT/TELEPHONE MEDICAL ADVICE RELAY FEE	7.04	<input type="checkbox"/> 14002	MATERNITY CARE RISK ASSESSMENT	50.00
			<input type="checkbox"/> 00190	ELECTROSURG./CRYOTHERAPY FOR REMOVAL OF WARTS ETC.	31.72	<input type="checkbox"/> 13605	ABSCESS - SUPERFICIAL	44.76
			<input type="checkbox"/> 13620	EXCISION TUMOR OF SKIN/SCAR UP TO 5CM	66.76	<input type="checkbox"/> 13611	MINOR LACERATION/FOREIGN BODY REQUIRING ANAES.	66.76
			<input type="checkbox"/> 15120	PREGNANCY TEST, IMMUNOLOGIC, URINE	11.72	<input type="checkbox"/> 15039	GP POINT OF CARE (POC) TESTING FOR METHADONE	12.89
			<input type="checkbox"/> 15130	URINALYSIS - SCREENING	2.19	<input type="checkbox"/> 15040	GP(POC)TESTING FOR AMPHETAMINES,IPIOIDS,OXYCONDONE	12.89
			<input type="checkbox"/> 00034	INJECTION SUBCUTANEOUS	11.41	<input type="checkbox"/> 00039	METHADONE OR BUPRENORPHINE/NALOXONE TREATMENT ONLY	23.67
			<input type="checkbox"/> 00044	MINI TRAY FEE	5.25	<input type="checkbox"/> 13707	FT EMAIL/TEXT/PHONE MED ADVICE RELAY OR RE-RX FEE	7.04
			<input type="checkbox"/> 00090	MAJOR TRAY	31.53	<input type="checkbox"/> 10040	Respiratory Immunization T10040 Respiratory Immunization for patients 19 years of age or older	5.43
			<input type="checkbox"/> 00010	INJECTION, INTRAMUSCULAR	11.41	<input type="checkbox"/> 10041	IMMUNIZATION - PATIENT >= 19 YRS - RESP (NO VISIT	14.00
			<input type="checkbox"/> 00015	INJECTION, INTRA-ARTICULAR - ALL OTHER JOINTS	17.05	<input type="checkbox"/> 03333	NO CHARGE REFERRAL	0.00
			<input type="checkbox"/> 00043	ANTICOAGULATION THERAPY BY TELEPHONE	7.00			

**Referral Doctor**  **Referral Type** Refer To

**Select Type**

**Recent Referral Doctors Used** 03749 Kuritzky, Robin Ashley **Referral Doctor on Master Record** 29471 Kashyap, Sonya

**Service Code**  **Unit**  **DX 1**  **DX 2**  **DX 3**

[Show/Hide Dx2/3](#)

**Diagnostic Code**

496 6M 244 48M 286 62M 555 88M

3000 8M 250 53M 311 72M 840 88M

401 10M 847 57M 493 73M 462 106M

780 22M v762 57M 232 76M

845 22M 0340 60M 282 81M

**Short Claim Note**   Ignore Warnings

No Correspondence

Typical pre-COVID GP billing form

# Billing Form: in office vs virtual billing codes

Virtual care billing form – with limited codes

**Patient** TEST, ANDY **Age** 53 **Invoice List** **Patient Status** AC **Roster Status** Test **Assigned Physician** SUPPORT, OSP

**Billing Form** TeleHealth **Billing Physician** Yap (Contract), John **Billing Type** Bill MSP **Clarification Code** URBAN - NO RURAL RETENTION **Service Location** L | Longitudinal Primary Care Practice (e.g. GP family practice or PCN clini

**Service Date** 2022-6-22 **Service to date** **After Hours** No **Time Call** **Start (HHMM 24hr):** **End (HHMM 24hr):** **Dependent** No **Sub Code** O - Normal **Payment Method** ELECTRONIC **Facility**

Basic	Description	\$Fee	Counselling	Description	\$Fee	Consultation	Description	\$Fee
<input type="checkbox"/> 13537	Telehealth GP Visit (age 50-59)	34.90	<input type="checkbox"/> 13538	Telehealth GP Individual Counselling (age 50-59)	62.43	<input type="checkbox"/> 13536	Telehealth GP Consultation(age 50-59)	85.40
<input type="checkbox"/> 13707	FT EMAIL/TEXT/PHONE MED ADVICE RELAY OR RE-RX FEE	7.04						

**Referral Doctor**  
  
**code search**  
  
**code search**

**Referral Type**  
Refer To   
Select Type

**Recent Referral Doctors Used**  
03749 Kuritzky, Robin Ashley

**Referral Doctor on Master Record**  
29471 Kashyap, Sonya

Service Code	Unit	DX 1	DX 2	DX 3
13537	.5			
	.5			
	.5			

Show/Hide Dx2/3

**Diagnostic Code**  
496 6M 244 48M 286 62M 555 88M  
3000 8M 250 53M 311 72M 840 88M  
401 10M 847 57M 493 73M 462 106M  
780 22M v762 57M 232 76M  
845 22M 0340 60M 282 81M

**Short Claim Note**   Ignore Warnings  
No Correspondence

**Billing Notes** (Notes are for internal use and will not be sent to MSP)

**Continue** **Cancel**

# Billing Form: GM-enhanced billing form

all the codes (either 17000 or 17000 can be billed but 17000 can't be billed more, and only one can be billed)

**Patient** TEST, ANDY **Age** 53 **Invoice List** **Patient Status** AC **Roster Status** Test **Assigned Physician** SUPPORT, OSP

**Billing Form** Contract FP **Billing Physician** Yap (Contract), John **Billing Type** Bill MSP **Clarification Code** URBAN - NO RURAL RETENTION **Service Location** L | Longitudinal Primary Care Practice (e.g. GP family practice or PCN clini

**Service Date** 2022-6-22 **Service to date** No **Time Call** **Start (HHMM 24hr):** **End (HHMM 24hr):** **Dependent** No **Sub Code** O - Normal **Payment Method** ELECTRONIC **Facility**

Office & Telehealth Visits	Description	\$Fee	Services & Procedures	Description	\$Fee	Attachment, Referrals, Shifts	Description	\$Fee
<input type="checkbox"/> 97512	ENCOUNTER CODE - VISITS	0.00	<input type="checkbox"/> 97502	ENCOUNTER CODE - COMPLEX CARE ACTIVITIES I	0.00	<input type="checkbox"/> 97615	PCN ATTACH RPT: NEW WESTMINSTER	0.00
<input type="checkbox"/> 97501	ENCOUNTER CODE - COMPLETE EXAMINATIONS	0.00	<input type="checkbox"/> 97506	ENCOUNTER CODE - IMMUNIZATION	0.00	<input type="checkbox"/> 97815	PCN DETACH RPT: NEW WESTMINSTER	0.00
<input type="checkbox"/> 97504	ENCOUNTER CODE - COUNSELLING	0.00	<input type="checkbox"/> 97509	ENCOUNTER CODE - MINOR SURG/THERAPEUTIC PROCEDURES	0.00	<input type="checkbox"/> 03333	NO CHARGE REFERRAL	0.00
<input type="checkbox"/> 97517	ENCOUNTER CODE - TELEHEALTH GP VISIT	0.00	<input type="checkbox"/> 97510	ENCOUNTER CODE - NON-INVASIVE TESTS/PROCEDURES	0.00	<input type="checkbox"/> 97570	CONTRACTED CLINICAL SHIFT (PER 15 MIN)	0.00
<input type="checkbox"/> 97518	ENCOUNTER CODE - TELEHEALTH GP COUNSELLING	0.00	<input type="checkbox"/> 97511	ENCOUNTER CODE - PATHOLOGY/DIAGNOSTIC ACTIVITIES	0.00	<input type="checkbox"/> 97700	PCN ATTACH RPT: GENERAL	0.00
			<input type="checkbox"/> 97519	ENCOUNTER CODE - GP TELEPHONE FEES	0.00			
			<input type="checkbox"/> 97521	ENC CODE - GP TELEPHONE SVCS W/ PATIENT	0.00			

**Referral Doctor**  **Referral Type** Refer To

**Recent Referral Doctors Used** 03749 Kuritzky, Robin Ashley **Referral Doctor on Master Record** 29471 Kashyap, Sonya

**Office** TH Visit TH Counsel 13005 14077

**INR** Inj Allergy Pap Labs Cryo

**NH visit** NH bonus Pneumonia CV19

Service Code	Unit	DX 1	DX 2	DX 3
<input type="text"/>	.5	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	.5	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	.5	<input type="text"/>	<input type="text"/>	<input type="text"/>

Show/Hide Dx2/3

**Diagnostic Code**

496 6M 244 48M 286 62M 555 88M  
 3000 8M 250 53M 311 72M 840 88M  
 401 10M 847 57M 493 73M 462 106M  
 780 22M v762 57M 232 76M  
 845 22M 0340 60M 282 81M

**Short Claim Note**   Ignore Warnings

No Correspondence

**Billing Notes** (Notes are for internal use and will not be sent to MSP)

GP contract version

# Billing Form: GM-enhanced billing form

all the codes (either 17000 or 17000 can be billed but 17000 can't be billed more, and only one can be billed)

**Patient** TEST, ANDY **Age** 53 **Invoice List** **Patient Status** AC **Roster Status** Test **Assigned Physician** SUPPORT, OSP

**Billing Form** Contract FP **Billing Physician** Yap (Contract), John **Billing Type** Bill MSP **Clarification Code** URBAN - NO RURAL RETENTION **Service Location** L | Longitudinal Primary Care Practice (e.g. GP family practice or PCN clini

**Service Data** 2022-6-22 **Service to date** No **Time Call** **Start (HHMM 24hr):** **End (HHMM 24hr):** **Dependent** No **Sub Code** O - Normal **Payment Method** ELECTRONIC **Facility**

Office & Telehealth Visits	Description	\$Fee	Services & Procedures	Description	\$Fee	Attachment, Referrals, Shifts	Description	\$Fee
<input type="checkbox"/> 97512	ENCOUNTER CODE - VISITS	0.00	<input type="checkbox"/> 97502	ENCOUNTER CODE - COMPLEX CARE ACTIVITIES I	0.00	<input type="checkbox"/> 97615	PCN ATTACH RPT: NEW WESTMINSTER	0.00
<input type="checkbox"/> 97501	ENCOUNTER CODE - COMPLETE EXAMINATIONS	0.00	<input type="checkbox"/> 97506	ENCOUNTER CODE - IMMUNIZATION	0.00	<input type="checkbox"/> 97815	PCN DETACH RPT: NEW WESTMINSTER	0.00
<input type="checkbox"/> 97504	ENCOUNTER CODE - COUNSELLING	0.00	<input type="checkbox"/> 97509	ENCOUNTER CODE - MINOR SURG/THERAPEUTIC PROCEDURES	0.00	<input type="checkbox"/> 03333	NO CHARGE REFERRAL	0.00
<input type="checkbox"/> 97517	ENCOUNTER CODE - TELEHEALTH GP VISIT	0.00	<input type="checkbox"/> 97510	ENCOUNTER CODE - NON-INVASIVE TESTS/PROCEDURES	0.00	<input type="checkbox"/> 97570	CONTRACTED CLINICAL SHIFT (PER 15 MIN)	0.00
<input type="checkbox"/> 97518	ENCOUNTER CODE - TELEHEALTH GP COUNSELLING	0.00	<input type="checkbox"/> 97511	ENCOUNTER CODE - PATHOLOGY/DIAGNOSTIC ACTIVITIES	0.00	<input type="checkbox"/> 97700	PCN ATTACH RPT: GENERAL	0.00
			<input type="checkbox"/> 97519	ENCOUNTER CODE - GP TELEPHONE FEES	0.00			
			<input type="checkbox"/> 97521	ENC CODE - GP TELEPHONE SVCS W/ PATIENT	0.00			

**Referral Doctor**  **Referral Type** Refer To

**Recent Referral Doctors Used** 03749 Kuritzky, Robin Ashley **Referral Doctor on Master Record** 29471 Kashyap, Sonya

**Office** TH Visit TH Counsel 13005 14077

**INR** Inj Allergy Pap Labs Cryo

**NH visit** NH bonus Pneumonia CV19

Service Code	Unit	DX 1	DX 2	DX 3
<input type="text"/>	.5	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	.5	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	.5	<input type="text"/>	<input type="text"/>	<input type="text"/>

Show/Hide Dx2/3

**Diagnostic Code**

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 845 22M 0340 60M 282 81M

**Short Claim Note**   Ignore Warnings

No Correspondence

**Billing Notes** (Notes are for internal use and will not be sent to MSP)

GP contract version

# Billing Form Preference

**Billing Preferences**

Select Default Referral Type:

Auto-populate Referring Physician on Billing Form?

Select Default Billing Form:

Select Default Billing Provider:

Select Default Service Location:

Select Default Payee:

Select Display DX2/3 on the Create Invoice page by default:

Use Clinic GST Number?

GST Number:

Set Your Payee Information:

Display Clinic Information Under Payee:

Example Payee Information:  
(This is what will display on invoices created for your provider)

**Please Make Cheque Payable To:**  
Dr. John C.P. Yap  
New Westminster Family Practice  
Suite 242 - 610 Sixth St, New Westminster, BC V3L3C2  
Telephone: 604-521-8522  
Fax: 604-332-3312

N.B. May not be available on all versions of OSCAR.

Especially useful for locums and residents who are ready to do billings.

# InBox – heavily GreaseMonkey'd!

Preview-Expand

Help About Forwarding Rules HL7 Lab Upload Doc Upload  
Pending Docs Incoming Docs Create Lab OLIS Search HRM Status/Upload

Acknowledge Comment Forward File Close Print Msg Tickler E-Chart Master Appt History Refile default FIT neg SMP neg Pap neg

1 of 1 Automatic Zoom

ROOM	Simon Fraser Room	Kensington Room
8:00 – 9:00	REGISTRATION, NETWORKING, LIGHT BREAKFAST	
9:00 – 9:05	Welcome to OSCARCON Ken Becotte, Executive Director, OSCAR BC	
9:05 – 10:30	OSCAR EMR Tips & Tricks Dr. John Yap, President OSCAR BC, New Westminster Family Practice Dr. Herbert Chang, Tri-City Family Practice	
10:30 – 10:45	NETWORKING BREAK & LIGHT REFRESHMENTS	
10:45 – 12:00	OSCAR Support Provider Panel Discussion <i>This is an opportunity to give and receive feedback between OSCAR EMR users and OSPs</i>	Kensington Room <i>Set Up for Lunch</i>
12:00 – 1:00	LUNCH & NETWORKING	
1:00 - 1:45	<b>Prescribing - The Essentials</b> <i>Refills, Intervals, Duplicate Prescriptions in an Online Environment - the Do's &amp; Don'ts</i> Mona Kwong, Director for the BCCSU	<b>Billing &amp; File Clean Up</b> <i>OSCAR menus housekeeping... Payers/payees, people you can send messages to, changing the roles, etc.</i> Jennica Grenier, MOA Patti Scott, OSCAR BC Director
1:45 – 2:15	<b>Faxing directly from the EMR</b> Dr. John Yap, New Westminster Family Practice	<b>Setting Up Scheduler, Appt. &amp; Online Booking</b> Patti Scott, Practice Management and Change Manager
2:15 – 2:55	<b>Panel Management</b> <i>Intro, Supports, &amp; the OSCAR Dashboard</i> Erika Patterson, Lynn Dubois, Joy Pascual Doctors of BC	<b>EMR Security</b> Chris Morse, Health Technology Partner, DTO
2:55 - 3:00	Conference Final Notes (Ken Becotte)	

[Click to Register](#)

Patient: Not Assigned  
Document Uploaded: 2022-06-24 19:36:28.0  
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Importer: YAP, JOHN C.P.  
Source Author:  
Source Facility:  
Save Save & Next  
Linked Providers  
• Yap, John C.P. (Remove)  
John C.P. Yap : Not Acknowledged 24-Jun-22 19:36 ,  
Next Appointment:  
Acknowledge Comment Forward File Close Print Tickler E-Chart Ma  
Appt History Refile default FIT neg SMP neg Pap neg

Demonstration needed.

Imagine this scanned document is a cancer screening report....



**OSCAR BC**

Connecting Care. Creating Community



**OSCAR BC**

Connecting Care. Creating Community